An evaluation of the Coulter S counter

A. A. SHARP AND B. C. D. BALLARD
From the Department of Haematology, Radcliffe Infirmary, Oxford

Basic Information

Cost
£7,000 from Coulter Electronics Limited, Dunstable, Beds., now £10,000.

Basic Facilities and Optional Extras
The complete machine was provided within this cost, including diluter, analyzer, power supply, and printout. Comprehensive instructions and a service manual were provided. These are easy to read and to understand after taking part in the introductory course provided by the manufacturer. The machine can accept one blood sample at a time and subsequent samples at less than 30-second intervals. Information is provided on haemoglobin, red cell count, white cell count, and mean corpuscular volume; the haematocrit, mean corpuscular haemoglobin, and mean corpuscular haemoglobin concentration are deduced from the measured parameters. The results of the analysis are printed directly into labelled spaces on the original request card. All components, glassware and electronic, and circuit cards are easily removable, simple to test, and, if necessary, exchange. There is an indicator light system that monitors all functions of the machine.

Principle of Calculation in the Automatic Equipment
The white and red blood cells are counted by the usual Coulter principle except that the counts which occur during a four-second interval under standard vacuum conditions are registered and not counts in a predetermined volume of diluted blood. These counts are made in triplicate for each parameter and the average result is recorded.

The results of the analysis are printed directly into labelled spaces on the original request card. All components, glassware and electronic, and circuit cards are easily removable, simple to test, and, if necessary, exchange. There is an indicator light system that monitors all functions of the machine.

The MCV is calculated from the arithmetic mean of the height of pulses generated during two of the red cell counts. The haemoglobin is measured by an optical density method as cyanmethaemoglobin. The haematocrit is deduced from the red cell count and MCV, the MCH from haemoglobin and red cell counts, and the MCHC from haemoglobin and haematocrit.

All of these parameters are measured and stored by the machine as voltages, these being compared by the machine with voltages generated by a standard blood. The results are expressed in proportion to the original calibration after analogue to digital conversion.

Rate of Analysis
The claimed performance is one count every 20 seconds, the throughput time for a specimen being 40 seconds. This rate of analysis is possible but it is difficult to maintain over long periods.

Standards Provided
A whole blood standard, marketed under the name of 4C, is available at a cost of approximately £1 for each determination. This standard has not been used.

Multichannels
While this is not strictly a multichannel machine, because of its sequential analysis system, certain faults may only affect one parameter and can 'be lived with' until a replacement part is obtained.

Capillary Blood
The machine is designed to measure the seven parameters on prediluted samples of capillary blood as an alternative to venous samples.

Space and Services
The machine can be accommodated in a space

1This report has been prepared at the invitation of the Laboratory Equipment and Methods Advisory Group (Lemag) to the Department of Health and Social Security.

The evaluation has been made in accordance with the testing schedule set out in the Appendix.

Received for publication 6 March 1970.
A. A. Sharp and B. C. D. Ballard

6 ft x 6 ft on a bench space of 6 ft x 2 ft 6 in. The pump unit fits under the bench; no shelves are required. Electricity, 240 v 13 amp circuit, is all that is required. Gas and water are not required. Drainage is not essential but it would, of course, be satisfactory to have the waste outflowing into a drain. The diluent is supplied in 5 gallon collapsible plastic containers, and it is convenient to discharge the waste into these containers to allow flexibility in the positioning of the equipment.

STAFF AND TRAINING
The machine requires staff to be specially trained for standardization, maintenance, and simple repairs; a satisfactory training programme lasting four days is provided by the manufacturer. Only one hour's training is required to operate the machine for routine use.

ARRANGEMENTS FOR REPAIRS
Service engineers have, up to the moment, been effective when they have come, and have improved as they have gained experience of the machines in use. There has been some delay in obtaining their services but this has been provided in every instance within 24 hours. The service maintenance contract is still an unknown entity, the machine being under guarantee for 12 months. No charges for service have been raised to date.

Samples
The machine will provide data on (a) venous blood (0.7 mg potassium EDTA/ml) and (b) capillary blood, which is stable for at least two hours at a dilution of 1/224 in Isoton (see Reagents below).

MACHINE BATCH
This machine will only accept one sample at a time; the interval between specimens is not less than 20 seconds.

REJECTION OF UNSUITABLE SAMPLES
Both on the white and red cell counts, the machine will reject an imperfect count; this is indicated by a red warning light in relation to one, two, or all three of the apertures for the red or white cell count. The machine will produce a result if one count of three is rejected; this is usually the result of a blocked aperture. Rejection by the machine is expressed by the printout of nonsense results. This is immediately evident to the operator and may be due to bubbles in the counting chamber, a large blood clot, or a very abnormal blood, e.g., a chronic lymphatic leukaemia with a white cell count greater than 50,000/c mm. This result will be recorded as 99,900; a rejected count is recorded as 000.

LIMITATIONS OF VOLUME OF SAMPLE
At least 1.2 ml of blood is required for each count; it is advisable to have at least twice this volume for each sample to allow for duplication of unusual results. Thus, a 5 ml sample of blood is required to obtain a complete profile.

Reagents
Isoton buffered saline/20 litres . . . . . £6 0s 0d
Lysing agent for haemoglobin/500 ml . . . . . £6 0s 0d
Isoterg detergent for cleaning machine/100 ml . . . . . £1 0s 0d
Printout cards per 1,000 . . . . . £10 10s 0d
No reagents have been manufactured in the laboratory.

REAGENTS USED PER SAMPLE
Forty ml Isoton, 1 ml lysing agent, and one printout card. This does not allow for reagents used during cleansing and standardization procedures (see cost below).

COST PER SAMPLE
The cost of reagents for one month in this laboratory (July 1969) for 5,598 routine tests in 25 working days is 10.8d per test. This can be reduced by printing one's own cards and by preparing diluents locally.

COMPOSITION OF TUBING
Tygon and polythene tubing: in two instances this has worn and broken at pinch valves and caused faults in the machine (see later). Wear resistance of tubing has been satisfactory after 11 months' regular use.

Instrumentation
RANGE OF CHANNELS
The machine will not record WBCs greater than 50,000/c mm. A higher WBC will affect both Hb (change in OD of 1:250 dilution) and MCV (also Hct by calculation). (See note on rejection of unsuitable samples above.)

COLORIMETER
Haemoglobin is measured as cyanmethaemo-
globin at a dilution of 1:250. A blank or zero Hb is measured during the rinsing cycle of the machine between each Hb measured. There is no significant carryover. This machine has proved to be a very accurate haemoglobinimeter; since 1 volt generated represents 1 g Hb, it is very easy to calibrate.

CELL COUNTERS
The apertures (100μ) tend to become coated with protein, particularly on the WBC side of the machine where blood dilution is 1:250. Since this machine registers counts for a fixed period of time, the size of aperture has a very marked effect on the number of particles which may be counted. The apertures are readily cleaned with Isoterg.

PRESENTATION OF RESULTS
The results are printed in triplicate onto the original request card. These cards have seven parameters tabulated with normal ranges quoted and a space for results.

Provision is made for results to be fed onto punched tape or into a computer. A suitable interface is required for these purposes.

CALIBRATION PROCEDURE
This is detailed in the manufacturer's handbook.

NEED FOR RECALIBRATION: TIMES PER DAY OR PER WEEK
The machine may not need recalibration for periods longer than one week. It may, on the other hand, need to be recalibrated daily, but seldom requires to be recalibrated during the working day.

BLANK DETERMINATIONS
These can be determined by running Isoton instead of blood through the machine. Occasionally, the machine may appear to need recalibration when, in fact, a high blank due to dirt in the Isoton is the fault.

Evaluation of Performance

ACCURACY
This machine is only as good as its operator. It is designed to reproduce exact results on a given standardized sample of blood and thereafter all samples are compared with this standard. Unless the precise answer for a standard blood sample is available from other sources, results will only be as accurate as those obtained by conventional techniques. When accurately calibrated, this machine will reproduce data for a period of time, which may be longer than a few weeks. It has been impossible to compare this machine with others which perform similar estimations because only this equipment was available for test. In general terms, the Hb and white cell count are very bit as good as by any other routine manual method and the RBC count is certainly superior. The accuracy of the haematocrit is less easy to define because it is a deduced result. There is some value in this measurement, since if the machine confirms the microhaematocrit on a standard blood, this machine RBC count and MCV are probably accurate. Absolute indices have been found to be more informative than those based on conventional manual RBC counts.

A national whole blood primary standard issued at weekly intervals, is urgently required in order that accuracy can be more readily achieved and maintained.

PRECISION (DAILY AND DAY-TO-DAY REPRODUCIBILITY)
Precision has been determined in three ways:
(1) By preparing a bulk blood in Alsever solution and testing this sample several times per day and by between days (Table I and Fig. 1); (2) by daily carryover of 12 samples from day 1 to day 2 and so on; and (3) by calculating a daily mean for the measured parameters of the machine, i.e., Hb, red cell count, white cell count, and MCV (Fig. 2) and daily mode for the MCV, MCH, and MCHC.

Reproducibility over one day has been extremely precise for all parameters (Table I), and between-day precision has also proved satisfactory.

<table>
<thead>
<tr>
<th>Test</th>
<th>WBC</th>
<th>RBC</th>
<th>Hb</th>
<th>Haematocrit</th>
<th>MCV</th>
<th>MCH</th>
<th>MCHC</th>
</tr>
</thead>
<tbody>
<tr>
<td>30</td>
<td>2-7</td>
<td>3-54</td>
<td>10-5</td>
<td>31-7</td>
<td>90</td>
<td>29-7</td>
<td>33-2</td>
</tr>
<tr>
<td>31</td>
<td>2-6</td>
<td>3-54</td>
<td>10-6</td>
<td>31-9</td>
<td>90</td>
<td>29-9</td>
<td>33-1</td>
</tr>
<tr>
<td>32</td>
<td>2-7</td>
<td>3-57</td>
<td>10-6</td>
<td>32-5</td>
<td>91</td>
<td>29-7</td>
<td>32-6</td>
</tr>
<tr>
<td>33</td>
<td>2-7</td>
<td>3-61</td>
<td>10-5</td>
<td>32-6</td>
<td>91</td>
<td>29-1</td>
<td>32-2</td>
</tr>
<tr>
<td>34</td>
<td>2-7</td>
<td>3-55</td>
<td>10-5</td>
<td>32-3</td>
<td>91</td>
<td>29-5</td>
<td>32-4</td>
</tr>
<tr>
<td>35</td>
<td>2-6</td>
<td>3-55</td>
<td>10-4</td>
<td>32-3</td>
<td>91</td>
<td>29-4</td>
<td>32-4</td>
</tr>
<tr>
<td>140</td>
<td>2-6</td>
<td>3-58</td>
<td>10-5</td>
<td>32-5</td>
<td>91</td>
<td>29-4</td>
<td>32-3</td>
</tr>
<tr>
<td>141</td>
<td>2-7</td>
<td>3-56</td>
<td>10-4</td>
<td>32-3</td>
<td>91</td>
<td>29-3</td>
<td>32-2</td>
</tr>
<tr>
<td>142</td>
<td>2-6</td>
<td>3-54</td>
<td>10-5</td>
<td>32-2</td>
<td>91</td>
<td>29-6</td>
<td>32-5</td>
</tr>
<tr>
<td>143</td>
<td>2-6</td>
<td>3-57</td>
<td>10-5</td>
<td>32-4</td>
<td>91</td>
<td>29-4</td>
<td>32-4</td>
</tr>
<tr>
<td>144</td>
<td>2-7</td>
<td>3-54</td>
<td>10-5</td>
<td>32-1</td>
<td>91</td>
<td>29-6</td>
<td>32-5</td>
</tr>
<tr>
<td>145</td>
<td>2-7</td>
<td>3-55</td>
<td>10-5</td>
<td>32-5</td>
<td>92</td>
<td>29-2</td>
<td>31-8</td>
</tr>
<tr>
<td>310</td>
<td>2-6</td>
<td>3-61</td>
<td>10-5</td>
<td>33-0</td>
<td>91</td>
<td>29-2</td>
<td>31-9</td>
</tr>
<tr>
<td>311</td>
<td>2-6</td>
<td>3-56</td>
<td>10-5</td>
<td>32-4</td>
<td>92</td>
<td>29-3</td>
<td>32-1</td>
</tr>
<tr>
<td>312</td>
<td>2-6</td>
<td>3-62</td>
<td>10-4</td>
<td>33-4</td>
<td>92</td>
<td>28-8</td>
<td>31-3</td>
</tr>
<tr>
<td>313</td>
<td>2-5</td>
<td>3-59</td>
<td>10-6</td>
<td>32-9</td>
<td>92</td>
<td>29-5</td>
<td>32-2</td>
</tr>
<tr>
<td>314</td>
<td>2-6</td>
<td>3-57</td>
<td>10-6</td>
<td>32-6</td>
<td>91</td>
<td>29-6</td>
<td>32-4</td>
</tr>
<tr>
<td>315</td>
<td>2-6</td>
<td>3-58</td>
<td>10-5</td>
<td>32-9</td>
<td>92</td>
<td>29-3</td>
<td>31-7</td>
</tr>
<tr>
<td>316</td>
<td>2-5</td>
<td>3-63</td>
<td>10-6</td>
<td>33-3</td>
<td>92</td>
<td>29-1</td>
<td>31-7</td>
</tr>
<tr>
<td>317</td>
<td>2-5</td>
<td>3-49</td>
<td>10-4</td>
<td>32-1</td>
<td>92</td>
<td>29-8</td>
<td>32-3</td>
</tr>
<tr>
<td>318</td>
<td>2-5</td>
<td>3-61</td>
<td>10-5</td>
<td>32-6</td>
<td>91</td>
<td>29-1</td>
<td>32-1</td>
</tr>
</tbody>
</table>

Table I Within-day precision

1Standard blood was used as control during working day. Test numbers show place of standard blood amongst routine specimens.
A. A. Sharp and B. C. D. Ballard

Fig. 1 Daily results on standard blood in Alsever’s solution expressed as percentage difference, day 1 results being taken as 100%.

(Fig. 1). (These results are expressed as a percentage of the first result obtained and they also demonstrate the stability of blood in Alsever solution.)

<table>
<thead>
<tr>
<th>Estimation</th>
<th>A₁</th>
<th>A₂</th>
<th>A₃</th>
<th>B₁</th>
<th>B₂</th>
<th>B₃</th>
<th>k ( \frac{B₁ - B₂}{A₁ - A₂} )</th>
</tr>
</thead>
<tbody>
<tr>
<td>WBC</td>
<td>5.7</td>
<td>5.8</td>
<td>6.0</td>
<td>1.6</td>
<td>1.5</td>
<td>1.5</td>
<td>0.0222</td>
</tr>
<tr>
<td></td>
<td>8.0</td>
<td>8.3</td>
<td>8.4</td>
<td>2.0</td>
<td>1.6</td>
<td>1.5</td>
<td>0.0725</td>
</tr>
<tr>
<td></td>
<td>8.2</td>
<td>8.6</td>
<td>8.5</td>
<td>0.5</td>
<td>0.3</td>
<td>0.3</td>
<td>0.0244</td>
</tr>
<tr>
<td></td>
<td>6.1</td>
<td>6.1</td>
<td>6.1</td>
<td>0.4</td>
<td>0.3</td>
<td>0.3</td>
<td>0.0172</td>
</tr>
<tr>
<td>RBC</td>
<td>5.19</td>
<td>5.24</td>
<td>5.21</td>
<td>0.97</td>
<td>0.83</td>
<td>0.80</td>
<td>0.0385</td>
</tr>
<tr>
<td></td>
<td>8.72</td>
<td>8.93</td>
<td>8.94</td>
<td>1.21</td>
<td>0.86</td>
<td>0.82</td>
<td>0.0480</td>
</tr>
<tr>
<td></td>
<td>8.43</td>
<td>8.60</td>
<td>8.62</td>
<td>0.27</td>
<td>0.06</td>
<td>0.03</td>
<td>0.0279</td>
</tr>
<tr>
<td></td>
<td>4.98</td>
<td>5.00</td>
<td>5.09</td>
<td>0.28</td>
<td>0.17</td>
<td>0.18</td>
<td>0.0204</td>
</tr>
<tr>
<td></td>
<td>5.13</td>
<td>5.17</td>
<td>5.17</td>
<td>0.28</td>
<td>0.17</td>
<td>0.16</td>
<td>0.0240</td>
</tr>
<tr>
<td>Hb</td>
<td>16.2</td>
<td>16.3</td>
<td>16.2</td>
<td>0.03</td>
<td>0.27</td>
<td>0.26</td>
<td>0.0294</td>
</tr>
<tr>
<td></td>
<td>27.7</td>
<td>27.5</td>
<td>27.8</td>
<td>3.7</td>
<td>2.8</td>
<td>2.8</td>
<td>0.0360</td>
</tr>
<tr>
<td></td>
<td>27.6</td>
<td>27.5</td>
<td>27.8</td>
<td>0.5</td>
<td>0.2</td>
<td>0.0</td>
<td>0.0180</td>
</tr>
<tr>
<td></td>
<td>13.7</td>
<td>13.7</td>
<td>13.7</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0000</td>
</tr>
<tr>
<td></td>
<td>14.5</td>
<td>14.7</td>
<td>14.7</td>
<td>0.1</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0068</td>
</tr>
<tr>
<td>Haematocrit</td>
<td>47.9</td>
<td>48.6</td>
<td>48.8</td>
<td>8.7</td>
<td>7.3</td>
<td>7.1</td>
<td>0.0384</td>
</tr>
<tr>
<td></td>
<td>82.2</td>
<td>83.6</td>
<td>84.3</td>
<td>11.0</td>
<td>7.8</td>
<td>7.4</td>
<td>0.0468</td>
</tr>
<tr>
<td></td>
<td>82.5</td>
<td>84.3</td>
<td>83.8</td>
<td>0.21</td>
<td>0.4</td>
<td>0.1</td>
<td>0.0239</td>
</tr>
<tr>
<td></td>
<td>43.5</td>
<td>43.7</td>
<td>44.4</td>
<td>2.2</td>
<td>1.2</td>
<td>1.4</td>
<td>0.0186</td>
</tr>
<tr>
<td></td>
<td>45.9</td>
<td>46.8</td>
<td>47.0</td>
<td>2.1</td>
<td>1.2</td>
<td>1.2</td>
<td>0.0197</td>
</tr>
</tbody>
</table>

Table II Carryover¹
¹A and B designate different bloods tested in groups of three consecutive estimations.

Fig. 2 Daily means of 100 unselected routine laboratory investigations.

Comparison with conventional methods
This was performed daily over the first month to determine whether samples were being measured correctly by the machine in relation to low, normal, and high values. These checks were satisfactory; the results were essentially the same as those illustrated by Barnard, Carter, Crossland-Taylor, and Stewart (1969).

CARRYOVER
The results of carryover experiments are shown in Table II. For all parameters carryover is minimal and acceptable.

LINEARITY
The results obtained are satisfactory in relation to linearity (Fig. 3). White blood cell count was linear between 700 and 40,000 cells/mm. White cell counts below 700/mm could not be measured accurately, red blood cell counts between 200,000 and 7 million cells/mm, and Hb between 0.2 g% and 20 g%.

DRIFT
There has been no evidence of within-day drift (Table I), as during any working day the machine is not switched off and all samples are considered as one batch. There has been evidence of between-day drift which emphasizes the need for continual...
An evaluation of the Coulter S counter

supervision and recalibration if necessary, i.e., any need for recalibration must indicate a drift (Fig. 2).

CAPILLARY BLOOD
The results obtained on the prediluted samples of capillary blood have been satisfactory within the limitations imposed by sampling capillary blood and manual dilution.

Accuracy or ‘Truth’ in Abnormal Bloods
Over a period of 11 months, there has been ample opportunity to determine the usefulness of this machine for performing analyses of abnormal bloods. This experience has revealed the great value of having indices available on every count and has emphasized on several occasions that individual subjective assessment of red cell morphology in blood films, even by those with several years’ experience, can be fallacious.

The following specific observations have been made:

HYPOCHROMIA
The machine is extremely sensitive to hypochromia as expressed by the MCH (mean corpuscular haemoglobin) and to microcytosis as measured by the MCV (levels as low as 16 μg and less than 60 μ having been recorded). Mild hypochromia and microcytosis, as measured by these indices, often cannot be reliably detected by light microscopy. Further, a definite hypo-

chromic microcytic red cell picture can exist in non-polycythaemic and non-thalassaemic patients with little or no anaemia.

MACROCYTOSIS
Similarly, the equipment is very sensitive to macrocytosis. In several instances an MCV greater than 105 μ has been encountered with haemoglobin levels in the low normal range (13-14 g%). Whilst examination of blood films has usually confirmed these indices, the macrocytosis has not been obvious and could easily have been missed by cursory examination. Justification for these comments has been obtained in the majority of instances by the presence of megaloblasts in the marrow or the presence of jaundice or liver damage.

THALASSAEMIA
The machine detects the thalassaemia trait in the non-anaemic heterozygote by revealing a striking hypochromic (MCH < 20 μg) microcytic anaemia with a high red cell count (>5,000,000/c mm) and a normal or near normal haemoglobin value. Confirmation of these findings is, of course, usually evident in the blood films when the observer is pre-conditioned by the count.

SPHEROCYTOSIS
The presence of definite spherocytes is suggested by a high MCHC 36% (normal mode 33%).

DISTORTED RED CELLS
The indices do not give any definite pattern with acanthocytes or fragmented red cells. These changes can only be detected in blood films.

MIXED POPULATIONS
The double population of red cells classically found in treated iron deficiency or in the double deficiency states, e.g., steatorrhoea, cannot be detected by use of these indices. Each case gives results dependent on the dominant red cell population. It is, therefore, possible to miss a macrocytic element associated with a hypochromic microcytic state unless a film is examined.

HIGH WHITE CELL COUNTS
White cell counts up to 40,000/c mm do not appear to interfere with the measurement of haemoglobin or MCV. Higher counts may do so. In these instances, accurate white cell counts may have to be obtained by manual methods and a lysing agent must be used to destroy the white cells before measuring the true haemoglobin level.
Reliability

FAULTS
The machine was installed on 10 March 1969.

12 March
The Hb values were too high. Fault traced to sticky pinch valve controlling lysing agent supply. This fault has occurred on three occasions, is easy to recognize, and on the first occasion took about 30 minutes to repair.

14 March
Fault in lefthand printer. The machine functions well on one printout, it is then possible to process one specimen every 40 seconds. Faulty printer was replaced during the afternoon of 14 March.

14 April
Printout does not function. Fault traced to bad electrical connection—analizer to power supply—one hour.

25 April
Faulty printout. Service engineer called early morning, arrived within three hours. Faulty analogue/digital converter and timer generator cards exchanged. Into use again early afternoon.

29 April
Erratic results. Fault traced to leak in vacuum supply (card L2, valve 8); tubing is punctured at a pinch valve. Replaced and fault cured. One and a half hours.

14 May
Air leak into lysing agent supply—inaccurate Hb and WBC. Fault traced to syringe measuring and dispensing lysing agent. One hour.

30 May
Sampling valve is leaking; most obvious effect is erratic RBC counts. New valve was supplied within four hours by service engineer.

8 August
Leak of air into lefthand RBC aperture tubing, corrected at joint immediately behind aperture assembly. Half an hour.

14 August
MCV reading not steady. Fault traced to MCV card. Replaced morning of 15 August by service engineer. One and a half hours to trace fault.

15 August
New MCV card. New pneumatic cards: L1, which controls sampling of whole blood and first dilution for RBC count, and R2, which controls the dispensing and measurement of lysing agent. These were modifications to upgrade the machine.

26 August
Leak in tubing between syringe dispensing isotom and mixing/dilution chambers. Tubing replaced after one and a half hours.

5/6 September
Fault in new card R2 controlling lysing agent; card was modified to work until service engineer called on Monday, 8 September. Replaced with a second new card R2. Two and a half hours.

9 September
Printout. Breakdown of drive mechanism.
No further faults have occurred to date (17.2.1970).

The machine has been reliable over 11 months. It is again emphasized that it has been in use for routine work virtually from the day it arrived. It has only been completely out of use for one half day in this period. If one measured parameter gives false results, it is possible to carry on and salvage correct results in other parameters and correct the fault when time permits.

COSTS
To the cost of reagents etc must be added the cost of technical staff (× 2) and amortization of equipment over a period of five years.

STAFF
The machine requires two technicians full time to operate it. The second technician is largely performing clerical duties and, in fact, one technician can operate the machine satisfactorily and take through a whole day’s work, if his or her only function is to work the Coulter S. This technician cannot also carry out clerical duties such as transferring data from the printout cards when they are completed onto regulation-size laboratory cards. No staff time is required in preparing reagents.

DAILY MAINTENANCE
This requires approximately one hour per day for the operating technician to prepare the machine, to check the calibration, and to clean the machine at night.

CALIBRATION AND MAINTENANCE
This requires three hours per week.

SKILL
Actual operation minimal. Maintaining accuracy requires the average skill of a senior technician. Maintenance, diagnosis of faults, and calibration require considerable practice on the part of a technician with mechanical aptitude. The manu-
facturers’ training programme provides a good ground for acquiring these skills.

**Anxiety Factor**
This is minimal now, but in the initial stages was considerable. A great deal of work, calibration, and recalibration had to be done until it was proved that the machine was providing accurate and precise results. We repeat, there is an urgent need for an accurate and stable primary standard to be made available at weekly intervals.

Initially, all staff have to become accustomed to trusting the results produced by the machine; it has been found that unexpected results are more likely to be correct or due to a bad specimen rather than to machine error.

**Evaluation of Use**
This machine is eminently suitable for use in a large hospital and for screening procedures. It is probably a costly item for hospitals doing less than 200 investigations per day; its use has emphasized the need for centralization. A full workload for this machine would appear to be about 400 samples per eight-hour shift or working day. This allows for maintenance time and for small faults to be repaired without disturbing the whole daily tempo of work. Larger numbers of samples, of course, could be taken through, but this would not allow for any breakdowns or need for recalibration during the day; continuous working at this load might lead to more inaccurate results and more breakdowns.

**Generalized Subjective Report**
This machine has stood up to the manufacturers’ claims. As mentioned before, it is only as good as the operator but the general reliability has been remarkable.

The results provided by the machine when compared with blood films and clinical practice are satisfactory for the practice of hospital haematology, and have improved the accuracy and scope of diagnosis, especially in the detection of early or minimal defects.

---

**Appendix**

**Proposed testing schedule for evaluation of equipment in haematology laboratories**

A. A. Sharp

While many of the problems associated with the use of automatic machinery in chemistry are similar to those in haematology, the latter discipline, involved in determining particle or cell numbers of varying size in normal and abnormal states, is presented with a more complex problem.

Any testing schedules should evaluate the provided machinery in a series of well defined steps, and the following is submitted as an outline schedule for testing equipment. Although originally designed for testing automatic blood counters, the suggested format is adaptable for a wide variety of equipment for use in haematology laboratories.

**Basic Information**

(a) Basic cost

(b) Basic facilities and optional extras

(c) Type of tests that the machine can perform manufacturers’ claim and actual

(d) Principle of each measurement, eg. Hb, RBC, WBC, platelets PCV, MCV, MCH, MCH

(e) Rate of analysis: claimed performance and actual performance

(f) Throughput time/sample

(g) What standards are provided?

(h) Can each channel be modified for discrete analysis at introduction of sample

(i) Can the machine be used to measure pre-diluted samples of capillary blood?

(j) What space and services does the machine require—floor area, bench space, shelves, gas drainage, electricity, water

(k) Does the machine require that staff be specially trained (a) to operate the machine for routine use, (b) for maintenance

(l) Arrangements or repairs and maintenance costs/visit and cost of maintenance contract.
Samples

(a) What type of sample is required: type of anticoagulant and concentration of anticoagulant
(b) Facilities for rejection of unsuitable sample: haemolysed, clotted etc.
(c) Method of presentation: single samples or multiple samples on turntable
(d) Limitations of volume of sample.

Reagents

(a) What reagents are required: supplied by manufacturer and prepared in laboratory
(b) If prepared in laboratory, details of preparation
(c) Volumes of reagents used/hour or working day
(d) Composition of tubing in the machine—will this stand common reagents?
(e) Life expectancy of tubing or other parts.

Instrumentation

(a) Colorimeter—details
(b) Cell counters—details
(c) Packed cell volume—details
(d) Output: graphical and printout
(e) Facilities for other forms of display, eg, transfer to punch tape
(f) If graphical display—how are final figures calculated?
(g) If printout—details of actual figures
(h) Range of each channel
(i) Coordination of channels
(j) Other—specify

Operation Trial

DEFINITION OF ACCURACY OR TRUTH IN RESULTS IN NORMAL BLOOD
If the various parameters are to be measured against one another, and if subtle variations of results are going to modify clinical impression or therapeutic activity, then the first step in a trial of any machine must be to define if the machine is giving accurate answers to each and every parameter measured. It is obviously unsatisfactory if, say, the haemoglobin and white cell count are correct but the red cell count, packed cell volume and, therefore, all indices are incorrect.

The degree of acceptable error from true values must be defined and it is probably not desirable to accept those errors which we have been accustomed to accept by repetitive manual methods.

A suggested acceptable level is as follows: haemoglobin ± 1%, red cell count ± 2%, white cell count ± 10%, and PCV ± 1%. These limits from true values must be the initial optimum and deviation from this must be defined.

METHOD
While certain standards do exist, the whole bloods or particle standards have still to be defined and easily obtainable. Thus there would appear to be no escape from the use of a local fresh blood standard in Alsever solution and processed each 10-20 samples in order to check all measuring systems in the machine during the day and for maintenance of accuracy and precision from day to day. Such a standard would require:
(a) Haemoglobin estimation on x 3 separate manual dilutions by spectrophotometer and/or check with International Standard.
(b) Visual red cell counts on x 3 separate dilutions counting 1,000 cells (photographs of counting chambers may have to be used).
(c) Visual white cell counts—as for red cell counts.
(d) Packed cell volume determined x 3 by microhaematocrit level.

ACCURACY AND 'TRUTH' IN ABNORMAL BLOODS
If the machine can be adjusted to demonstrate the truth in normal blood, it must also be able to define the truth in abnormal blood, eg, in hypochromia, macrocytosis, spherocytosis, distorted red cells, mixed populations, and high white cell counts, eg, in leukaemia.

The usefulness of any machine must be measured by its ability to demonstrate abnormalities and a summary of clinical accuracy should be recorded over a period of time, eg, in relation to films as well as to other investigations and clinical assessment.

Precision (Once Accuracy is Established)

REPLICATION OF RESULTS
The ability of the machine to produce on repeated samples of the same blood must be determined and the acceptable errors defined as above.

CARRYOVER
Carryover from one sample to another could produce considerable error. Repeated results
for each parameter must be determined offering bloods giving high and low results alternatively and/or three high alternating with three low levels. Further carryover to saline blank or error after the use of a blank should be measured.

In relation to haematology alternating two abnormal bloods should also be attempted. The use of radioisotopes may be worth introducing to aid this measurement.

**DRIFT**

The relationship of daily or between day must be determined by the introduction of the standard normal blood as described above.

Whether drift as defined by chemists can be accepted by haematologists will have to be determined. Arbitrary corrections for drift may be acceptable for certain biochemical parameters but may give erroneous results if one line drifts out of phase with another, eg, red blood cell count from haemoglobin.

**RELIABILITY**

This can only be determined by assessing results, standards, and tests over a prolonged time, eg, six months. Continuous use for 24 hours as suggested by others is hardly a practical proposition.

Intermittent use during a working week would seem to be a more useful test of reliability in actual working conditions.

**RUNNING COSTS**

Costs/batch or per 100 tests of (a) reagents, (b) standards, (c) consumables, eg, tubing, paper, charts, etc, (d) repairs and maintenance, and (e) staff time operating, preparing reagents, and in daily maintenance.

**SKILL**

It is important to define the skills required for actual operation, determining accuracy, maintenance, and preparation of reagents. Include depreciation over five years and deduce overall cost per test.

**ANXIETY FACTOR**

Finally, it is important to define machines in terms of their anxiety to the operator, viz, some complicated equipment, although requiring skill and care, will produce consistently reliable results without wasting the operator's time. Other equipment may produce reliable results only after the operator has spent considerable time adjusting or even dismantling and reassembling the machine to clean or repair certain items of equipment; yet, on trial, such a machine might produce acceptable results.

This might be termed an ‘anxiety factor’ in the working day, but might more accurately be expressed in terms of the average hours/day spent fiddling with the contraption to get it to work. Obviously an average of 0-5 hours would be acceptable, but if this were to go above two hours, user fatigue and/or neurosis would be considerable.

**EVALUATION OF USE**

Finally, an assessment of an acceptable machine should be made as to suitability for a large hospital, small hospital, or screening procedures.

This schedule has been prepared at the invitation of the Laboratory Equipment and Methods Advisory Group to the Department of Health and Social Security. The advice and criticism of Dr Mitchell Lewis, Mr M. Bittulph, of the Department of Health and Social Security, and Mr Scantlebury, AWRE, Aldermaston, were invaluable during the preparation of this document.

**Reference**